

OUR COMMITMENT TO QUALITY

At Excellerate Services, quality is at the heart of everything we do. Through strong leadership, continual improvement and a customer-focused approach, we are committed to delivering exceptional service while maintaining an effective Quality Management System in accordance with ISO 9001:2015.

Our Strategic Priorities

SERVICE DELIVERY EXCELLENCE

Delivering consistent, standardised security services through best-practice methodologies and technology-integrated solutions.

STAKEHOLDER ENGAGEMENT

Communicating quality expectations and commitments with clients, employees, regulators and all relevant interested parties.

COMPLIANCE

Meeting all applicable ISO 9001:2015, statutory, regulatory, contractual and PSIRA requirements.

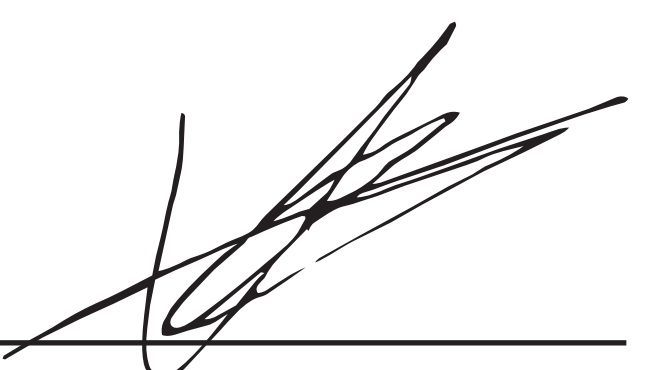
CONTINUAL IMPROVEMENT

Driving continual improvement across our Quality Management System processes to enhance performance and customer satisfaction.

QUALITY MANAGEMENT SYSTEM

Monitoring, measuring and reviewing the effectiveness of our Quality Management System to support our strategic direction.

This Quality Policy provides the framework for establishing, monitoring and reviewing our quality objectives and is continually maintained to ensure ongoing effectiveness and continual improvement.



ADRIAAN OTTO
MANAGING DIRECTOR